



2000M Business broadband service Terms and Conditions

2000M Business broadband service provides a local maximum upload speed of 1000Mbps and maximum download speed of 2000Mbps. The bandwidth refers to the maximum of the relevant bandwidth that may be achieved between a customer's premises and the first piece of HGC's network equipment, which may be different from the actual speed performance that a customer may experience. The attainment of the relevant bandwidth depends on various factors including but not limited to HGC Global Communications network coverage, types of building infrastructure, usage levels, site traffic loading, type of content being accessed and performance and configuration of customers' computers. The bandwidth to overseas sites will also be subject to the conditions of local network there, and therefore the bandwidth might be even less. For further information on bandwidth availability to any particular building, upload / download speeds, or the terms and conditions of our services, please call HGC Broadband Customer Services Hotline 1222.